



**BlueCross BlueShield  
of Illinois**

## **2021-2022 Clinical Practice Guidelines**

### **Coordination of Community Support and Services for Enrollees in HCBS Waivers**

#### **Applicable Product:**

- Medicaid-Medicare Alignment Initiative
- State of Illinois Model Contract

#### **Policy:**

Blue Cross and Blue Shield of Illinois (BCBSIL) will promote the use of integration of care coordination with pharmacy, behavior and physical health, social work services, and community resources to ensure that Coordination of Community Support and Services for Enrollees in HCBS Waivers reach the highest standard.

#### **Purpose/Object:**

Home and community-based services support enrolled members and their caregivers with support to live a life with purpose. These support services aid the members and their caregivers with such things as activities of daily living like bathing and dressing and food preparation. Enrollees in the in the HCBS program may have physical or mental illness, developmental disabilities, cognitive disabilities, and chronic conditions. The services rendered to the enrollees are person centered. The services and supports each enrollee receives are based on their plan of care.

#### **Regulatory Requirements and References**

- Medicare Medicaid Alignment Initiative: 1.123; 2.9.5.3; 2.9.5.10; 2.13.1.1; 2.13.1.19.2; 2.13.7; 2.13.10; Utilization Review/Peer Review Appendix D 2.c.ii.
- State of Illinois Model Contract: 5.22.3; Attachment XI (Quality Assurance) 1.1.1.1; 1.1.9.; Utilization Review/Peer Review Attachment XII1.1.2.3.2; Required Minimum Standards of Care Attachment XXI 3.

#### **Guideline:**

This guideline is based on recommendations from the following resources

- Medicaid.gov: Keeping America Healthy - <https://www.medicaid.gov/medicaid/hcbs/index.html>